

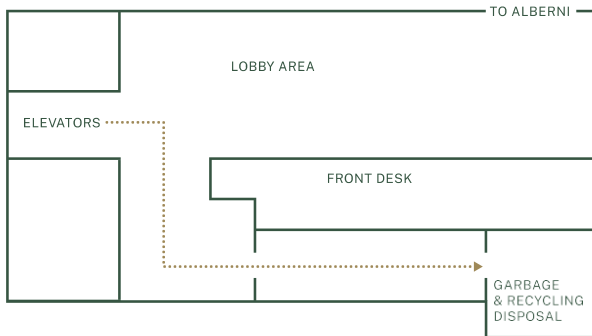
COMPLIMENTARY WIFI will keep you connected whether you are working remotely or streaming content on your device. Look for [CarmanaHotel](#).

1 PARKING PASS will be provided for guests staying in our Furnished Suites (based on availability). Extra passes are \$38/day (6' max vehicle height).

HOUSEKEEPING is provided weekly on a set day advised at the time of arrival. Service includes changing towels & bed linens, tidying the kitchen, living room & bathroom, and garbage pickup.

If the “do not disturb” sign is displayed, service will be on the next scheduled date (service day changes will incur fees).

If recycling or garbage disposal is needed in between the service day, kindly dispose of the items in the area located below.



VISITORS. For safety, the front office team must be informed of any overnight visitors that are not registered in your contract (additional fees may apply). Any extra keys requested will only be given to the registered tenant and keys **cannot** be left at the front desk for visitors to pick-up.

NESPRESSO COFFEE MACHINE. A complimentary sampling of capsules is provided, and additional sleeves can be purchased via our front desk.

THE KITCHEN is equipped with pots & pans, plates, glasses, cutlery, basic cooking utensils, small kitchen appliances, etc. Contact us for a full list.

GROCERIES. If you'd like to stock up on fresh produce, meat and dairy, Urban Fare Grocery is across from us. They also have “grab & go” deli items and a hot buffet section that changes daily.

FOOD DELIVERY APPS give you access to the many restaurants around us. Just give our front desk a heads up, so they can grant access to your floor (payment must be settled via your chosen app).

DRY CLEANING & LAUNDRY SERVICE is available for an additional fee. Self-serve laundry machines (app operated) are located on the 3rd floor (24 hrs).

24/7 FRONT DESK can assist with any questions or emergencies during your stay and receive small parcels/deliveries on your behalf.

TELEVISION. For a full list of all the channels and HD programming, please contact us.

ELECTRONIC SAFE. The electronic safe instructions are posted above the safe (for storing valuables).

UMBRELLAS are essential on those “Rain-couver” days – so if needed, just ask our front office team.

CERTIFIED SERVICE ANIMALS are permitted on the premises (documentation required). No pets allowed.

GATED BIKE STORAGE. Kindly contact the front desk for a bike room key since bikes cannot be stored inside the suite. Please note that you must bring your own locking device.

PELOTON BIKES, free weights and cardio machines are available in the Fitness Center for our guests. It is located on 3rd floor and open 6 am– midnight.

100% SMOKE FREE. Smoking or Vaping (including non-tobacco products) is not allowed in any of the suites or balconies. A cleaning fee will be charged for each violation (\$350 minimum charge).

THERMOSTAT & REPAIRS. Please contact our Front Desk if you need help with adjusting the thermostat (heat / air conditioner) or if any repair issues come up in your suite.

NIGHTLY SHORTER STAYS can be arranged in the hotel section. For additional information, please call 604-629-4919 or email sales@carmanahotel.com.

GETTING AROUND TOWN. Ridesharing apps like Uber or Lyft are commonly used. Alternatively, our front desk can help with arranging for a taxi.

REMEMBER TO LOCK YOUR DOOR. The key and access card provided grants entry to your floor and the building (lobby doors are locked at night). There is a non-refundable re-keying fee of \$50 if the access card and keys are not returned.

CALL 911 FOR EMERGENCIES.

Fire extinguishers are underneath the kitchen sink and emergency exit procedures are posted on the entrance door.